

Ethan Wilson

Sun Valley, Idaho

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Professional Summary

Software Engineer and Technical Support Professional with 4+ years of experience in software development, networking, cloud technologies, and customer support. Experienced diagnosing complex technical issues, gathering business and technical requirements, and delivering scalable technology solutions. Strong analytical, troubleshooting, and communication skills with a proven ability to collaborate across teams and quickly adapt to new technologies. AWS Certified Cloud Practitioner and ITIL 4 Certified with a commitment to continuous learning and operational excellence.

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- **C++, C, C#, Python, Java, JavaScript Programming**
 - **UX/UI**
 - **CSS, HTML, XML Scripting**
 - **Estimation**
 - **Software Development/Software Engineering**
 - **Networking/Infrastructure**
 - **Cloud Management/Migration**
 - **Application Development**
 - **Software/Hardware Diagnostics**
 - **Web Development**
 - **Cloud Application Development**

Professional Accomplishments

Software Engineering

- Proficient in gathering, modifying, and recommending business requirements for information technology projects, with 4 years of experience.
- 4 years of experience creating websites from scratch using JavaScript, C++, and HTML/CSS.
- Certified Cloud Practitioner through AWS, skilled in cloud management, and application development. Skilled in programming projects from graphic design to website development.

Estimation/Architectural

- Created accurate documentation and layouts as part of the estimating process, working effectively in a team collaborative environment of 4-5 people daily, including 3 years of customer service experience.
- Completed over 500 architectural estimations in my 3 years at Franklin Building Supply. With an average return ratio of less than 6%.

Work History

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| ● Estimator, Franklin Building Supply | August 2022 – December 2024 |
| ● Drafter, Stevenson Architecture | November 2023 – April 2024 |
| ● Self-Employed Software Development | January 2026 – Now |

Education

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- **Bachelor's Degree, Software Engineering, Western Governors University, 2022-2026**

Training and Certifications

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- **Certified Cloud Practitioner – AWS**
 - **ITIL 4 Certified**
 - **GA4**
 - **Associate Estimating Professional – ASPE**
 - **Google IT Support – Coursera**
 - **OSHA 30-Hour Certified – OSHA**
 - **CPR/AED**